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**Summary:**

* Twelve years of experience as a quality assurance analyst
* Nine years of experience in the federal financial systems
* Strong knowledge of automated and manual testing on software and web-based applications
* Worked as quality assurance Engineer on Federal Financial systems
* Articulate, with excellent analytical skills and a successful track record interfacing with Information Technology developers and the user community to develop test plans and scripts
* Performing all kinds of tests including Black box, End to End, Integration, Functional, Regression, System testing, Data Driven, and Performance
* Experience in testing PeopleSoft applications and Seibel applications
* Track bugs and reporting defects using Test Director and HP Quality Center
* Use SQL queries to extract data from MS SQL Server databases, Oracle
* Ability to work independently and multi task without negative impact to timelines or quality
* Quality oriented, mind setup and problem solving skills with a Test-To-Break attitude
* Efficient in implementing established standard, procedure and methodologies
* Ability to learn quickly new concepts in emerging technology and work under pressure.
* Excellent Communication and Team work capabilities.

# Skill Summary:

QA Tools : Application Lifecycle Management (ALM), UFT

RDBMS : Oracle 8i, 9i, 11g, SQL Server 7.0, MS Access and Toad.

ERP Packages : PeopleSoft CRM (8.0/8.4/8.8/8.9), PeopleSoft HRMS8.4,

Seibel7.7, Oracle apps Technical R12.

Front End and Web Tools : VB 6.0, JAVA 2, C, HTML, SQL and XML.

Reporting Tools : Crystal Reports, SQR, XML Publisher and Discoverer

Languages : C, C++, Java, XML.

Operating System : Windows 95/2000/XP, UNIX, Linux

**Education:**

* Master of Computer Application, M.V.J. College of Engineering, Bangalore, Karnataka, India.
* B.Sc. (Computer Science) K.G.R.L College, Andhra Pradesh, India.

**Professional Experience:**

**US Census Bureau**

**QA Analyst Jun08 to till date**

**Description:** Commerce Business system (CBS) consists of the core financial system and the major administrative system.

**Projects:**

**CCR:** The Department of Commerce (DOC) has initiated a project to develop a standard interface between the DOC Core Financial System (CFS) and the Department of Defense Electronic Business Program Office’s Central Contractor Registration (CCR) system. This interface is to populate the CFS vendor database with CCR vendor records.

**Six-Digit U.S. Government Standard General Ledger (USSGL) Account Number Code Structure:** The scope of this project is to revise details for increasing the current four-digit USSGL account code structure by the new six-digit structure in the CBS applications in order to comply with the Treasury Financial Manual (TFM) bulletin number 2010-08.

**GTAS:** The Government-wide Treasury Account Symbol Adjusted Trial Balance System (GTAS) will replace the functionality of FACTS I, FACTS II, IFCS, and IRAS reporting systems as the primary means of reporting agency trial balance data. A single data collection system will pave the way for more consistent and complete financial data and will allow for better analytical reporting.

**PAM:** The Intra-Governmental Payment and Collection System (IPAC) was implemented on December 3, 2001. IPAC was designed to transfer funds between government agencies and provide the capability to include descriptive information related to each transaction. This descriptive information assists Financial Program Agencies (FPAs) with their monthly reconciliation.

**ETS2 Interface (CBA Items):** Centrally Billed Account Items (CBA Items) interface is interface between the CBS Core Financial System (CFS) and the General Service Administration’s E-Gov Travel Service 2 (ETS2).

**ETS2 Interface (Authorizations/Vouchers):** Authorization and Voucher interface is interface between the CBS Core Financial System (CFS) and the General Service Administration’s E-Gov Travel Service 2 (ETS2).

**Responsibilities:**

* Developed and implemented test plans and test cases for Feeder Application’s and Core financial applications (CFS) based on business and software requirements.
* Coordinated with finance/Budget and CSC teams to resolve the issues.
* Created CSC Activity Requests (AR’s) and send them to CSC.
* Updates CBS Census release versions spread sheet weekly and sends to CSC
* Written test cases and performed Manual Testing like Positive Testing and Negative Testing
* Executed detailed test cases with step-by-step procedure and expected result
* Extensively involved in back-end testing using SQL to check the data.
* Developed SQL Statements to extract data from tables to verify the output data of the reports
* Conducted GUI and performance testing during the various phases of the development
* Used ALM for Testing & Tracking system for Bugs and Requirement Changes.
* Maintained log of software issues for regression testing
* The testing analyst will report directly to the Test Lead
* Demonstrated team skills at work place
* Coordinated with the development team in tight schedules and attended daily status meeting.

**Environment:** Oracle9i, Oracle10g, Oracle11g, QualityCenter11.0, Team Track, Toad, SQL, Reflection, UNIX, Internet Explorer, Windows XP.

**Business Intelligence Solutions, NJ**

**QA Analyst Nov 07 to Apr 08**

**Description:** BIS is a leading business technology solution provider focused on helping clients successfully execute their strategy in banking and finance domains. It is PeopleSoft support project. The modules that were customized in order to meet the requirements included Order capture and call center.

**Responsibilities:**

* Worked with customers to develop user acceptance tests for internet based business application.
* Ensured that the application meet quality standard for performance consistency and usage by performing functional testing and regression testing.
* Documented, managed and engaged in error diagnosis for system run process.
* Involved through initial phases of Software Development Life Cycle system, scope and requirements.
* Wrote and executed detailed test cases with step by step procedure and expected result.
* Coordinating with the developers for resolution of defects.
* Tested to verify that all data were synchronized.
* Developed data driven tests to easy maintenance of the scripts and to test with various data including positive and negative test data.
* Using the Data Mover, loaded some the demo data from the tables into development environment database.
* Loaded contacts in the form of \*.CSV files into PeopleSoft CRM BORM tables and other CRM tables using Data Import Templates.
* Analyzed automated test results, documented and reported through Test Director.
* Maintained automated scripts as application changes, by changing the Global GUI maps.

**Environment:** PeopleSoft CRM8.8, Quality Center, Windows XP, Internet Explorer, Oracle9i, Toad.

**CT Communication, Concord, NC**

**QA Analyst Jan 07 – Oct 07**

**Description:** CT communications, Inc. is headquartered in concord, N.C, and is growing provider of integrated telecommunications and related services to residential and business customers located primarily in North Carolina. CT communications, Inc. offers a comprehensive package of telecommunications and related services including local and long distance telephone service, Internet and data services and digital wireless services. It is PeopleSoft order capture implementationproject for CTC.

**Responsibilities:**

* Developed and implemented test plans and test cases for Peoplesoft Order Capture Application based on business and software requirements.
* Executed use cases, functional test scenarios based on developer test design documents.
* Involved in entire software test cycle and promptly reported results, discrepancies and defects.
* Worked closely with development team and Business users to validate the functionality and defects for each new release of the project.
* Worked with customer support team to validate the customer complaints

**Environment:** PeopleSoft CRM8.9, Quality Center Windows XP, Internet Explorer, Oracle

**PANASONIC INC, SECAUCUS, NJ**

**QA Analyst Aug 06 – Dec 06**

**Description**: Panasonic is the leader in providing entire range of products and Services including broadcast & pro video, consumer electronics, computer peripherals, hospitality, industrial products, medical video, office products etc. This project is to develop a high functioning application for service tracking and reporting beneficial to service business owners and call center agents**.**

**Responsibilities:**

* Worked with customers to develop user acceptance tests for internet based business application.
* Ensured that the application meet quality standard for performance consistency and usage by performing functional testing and regression testing.
* Documented, managed and engaged in error diagnosis for system run process.
* Involved through initial phases of Software Development Life Cycle system, scope and requirements.
* Wrote and executed detailed test cases with step by step procedure and expected result.
* Coordinating with the developers for resolution of defects.

**Environment:** PeopleSoft CRM8.0, Quality Center, Windows XP, Internet Explorer, Oracle

###### Eagle Creek Software Services - Valley city, ND

**QA Analyst**   **Jan 06 – July 06**

**Optimos India Pvt ltd, India**

**QA Analyst Feb 04 – Dec05**